

April 27, 2010 20:40 PM

## **Bukit Chagar CIQ Complex To Be Upgraded For Greater Service Efficiency**

JOHOR BAHRU, April 27 (Bernama) -- Deputy Prime Minister Tan Sri Muhyiddin Yassin said facilities at the Customs, Immigration and Quarantine (CIQ) Complex here would be upgraded for greater service efficiency at the country's southern gateway.

He said although there had been no serious complaints from users, there was still room for improvement for them to be fully satisfied with the facilities and services at the complex.

"From the briefing today, Alhamdulillah, everything seems to be running fine at the complex but things can still be improved, for example, the facilities for pedestrians, passengers and checks on vehicles and passengers," he said after visiting the CIQ Complex in Bukit Chagar, here, on Tuesday.

In regards to this, Muhyiddin urged the Public Works Department (PWD) to form a committee to carry out a study to identify weaknesses if any in various aspects, including cleanliness and traffic flow.

He said the study would be coordinated by the PWD director-general and the committee given a month to submit a report before any upgrading of facilities were to be undertaken.

Muhyiddin said the study would also look at the need to build a mini CIQ facility specifically for pedestrians coming from the Johor Causeway as there had been some complaints from them before.

However, he said, the building of the mini CIQ facility was not discussed at the briefing given to him today.

Also present during Muhyiddin's visit to the CIQ Complex were Works Minister Datuk Shaziman Abu Mansor and Johor Menteri Besar Datuk Abdul Ghani Othman.

-- BERNAMA